#### STATE OF CALIFORNIA

# DEPARTMENT OF INSURANCE 45 Fremont Street, 21st Floor San Francisco, California 94105

RH399 November 7, 2002

### NOTICE OF AVAILABILITY OF REVISED TEXT

On March 15, 2002, California Insurance Commissioner Harry W. Low issued a Notice of Proposed Action, proposing changes to the fair claims settlement practices regulations found at California Code of Regulations, Title 10, Chapter 5, Subchapter 7.5, Sections 2695.1 through 2695.14.

#### PUBLIC COMMENT INVITED:

The Commissioner plans to make changes to proposed amendments to Sections 2695.1,2695.2, 2695.4, 2695.6, 2695.7, 2695.8, 2695.85, 2695.9, 2695.11, 2695.12 and 2695.14, and now solicits written comments on those changes only. The Commissioner believes the changes made are either non-substantial or solely grammatical in nature, or are sufficiently related to the original text that the public was adequately placed on notice that the change could result from the originally proposed regulatory action. Accordingly, pursuant to the provisions of California Government Code Section 11346.8(c), the Commissioner is soliciting written public comment on these changes.

A copy of the proposed sections to be revised, with the proposed changes clearly indicated, will be available for public comment and inspection for at least 15 days before the proposed action is adopted. Additions to the current regulations are denoted by BOLD and deletions by STRIKEOUT. Additions to the proposed amendments to the regulations are denoted by BOLD and UNDERLINE. Deletions to the proposed amendments to the regulations are denoted by STRIKEOUT and UNDERLINE.

This document may be inspected between the hours of 9:00 a.m. and 4:00 p.m., by arrangement with one of the contact persons listed below, at the Department's offices at 45 Fremont Street, 21<sup>st</sup> Floor, San Francisco, California 94105.

#### **CONTACT PERSONS:**

All written comments submitted in response to this Notice and all general or substantive questions regarding this Notice should be directed to either of the contact persons as follows:

Risa Salat-Kolm, Senior Staff Counsel California Department of Insurance 45 Fremont Street, 21st Floor San Francisco, CA 94105 Telephone: (415) 538-4127

Email: salat-kolmr@insurance.ca.gov

Cindy A. Ossias, Senior Staff Counsel California Department of Insurance 45 Fremont Street, 21<sup>st</sup> Floor San Francisco, CA 94105 Telephone: (415) 538-4124

Email: ossiasc@insurance.ca.gov

## **SUBMISSION OF WRITTEN COMMENTS:**

All written comments on the changes to the proposed regulations must be received by one of the contact persons, at her address as listed above, no later than **4:00 p.m. on**November **25, 2002.** Comments submitted by e-mail and facsimile will be accepted and considered.

### **AUTOMATIC MAILING:**

A copy of this notice, together with the text of the proposed regulations to be revised, will automatically be sent to any person whose comments were received during the public comment period, any person who requested copies of information regarding the regulations, and any person who requested notification of the availability of such changes.

HARRY W. LOW
Insurance Commissioner
By: /s/
Risa Salat-Kolm
Senior Staff Counsel